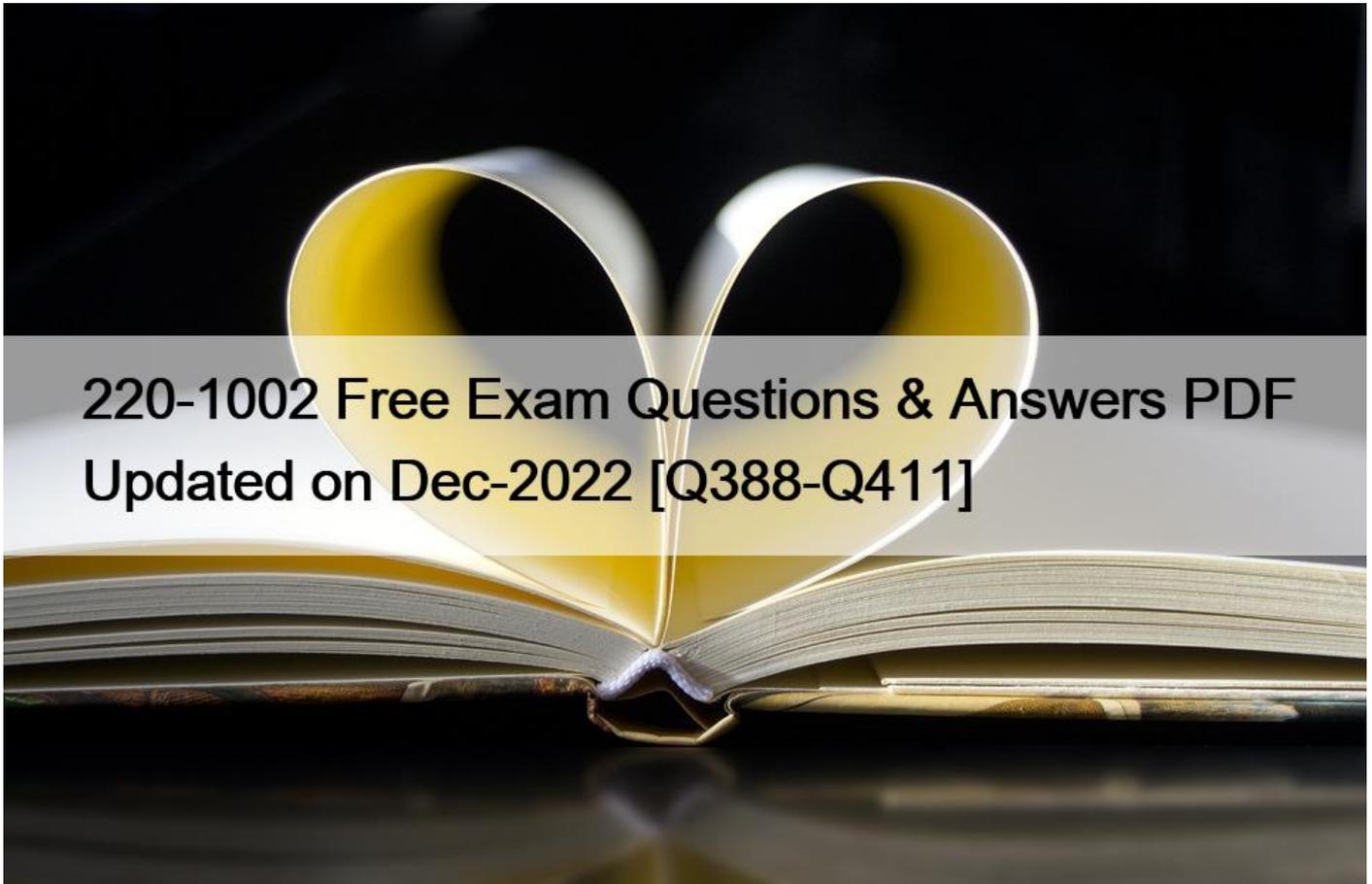


220-1002 Free Exam Questions & Answers PDF Updated on Dec-2022 [Q388-Q411]



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Study strategies

To succeed in the CompTIA 220-1002 exam, you should carefully plan your schedule. The vendor's site is a good place to start. It offers a variety of preparation options and you will definitely find something that will suit your learning style. You can sign up for the instructor-led classes, go for virtual labs, learn with the help of video tutorials, or take advantage of self-paced study materials. Go through the exam webpage to get the details of training tools offered by CompTIA.

Moreover, you can supplement your preparation with resources from alternative platforms. One of the most effective and straightforward means to improve your performance in the certification test is to use exam dumps. These materials comprise of the past questions together with their answers. Thus, you will get an insight into the format and structure of the actual test. In addition, you will know your weak areas and allocate more time for them. With dumps, you can have a more effective preparation process to boost your chances of passing CompTIA 220-1002!

NEW QUESTION 388

A technician is servicing a workstation that needs a hard drive replacement.

To protect the workstation, which of the following should the technician use?

- * ESD mat
- * Magnetized screwdriver
- * Multimeter
- * Air filter mask
- * Velcro straps

NEW QUESTION 389

Joe, a mobile device user, reached his monthly quota of data about halfway through the current billing cycle.

Joe contacts a technician to identify potential issues with the mobile device, as his usage patterns have not changed over the past month. Which of the following is MOST likely causing this issue?

- * There are unintended WiFi connections
- * Location tracking has been enabled
- * Applications are causing high resource utilization.
- * Malware is causing excessive data transmission

NEW QUESTION 390

A customer's smartphone has been overheating frequently and becoming unresponsive since installing an OS update. A technician has already performed a soft reboot of the device. Which of the following should the technician perform NEXT? (Choose two.)

- * Roll back the OS update
- * Update the PRL
- * Force stop running applications
- * Enable airplane mode
- * Perform a factory reset
- * Run application updates
- * Reset network settings

NEW QUESTION 391

An end user who travels frequently receives a lot of spam and ransomware emails. The user has asked a technician to help ensure the data is secure and application regularly without the need for equipment. Which of the following would be the BEST method?

- * Account recovery
- * Local restore point
- * Cloud storage
- * File-level encryption

NEW QUESTION 392

A help desk technician receives a call from a user stating a program was installed and now random pop-ups are appearing on the computer. The technician notices a lot of suspicious network traffic generated by the user's computer. The technician quarantines the computer and disables System Restore. Which of the following is the NEXT step technician should take?

- * Update the anti-malware software
- * Perform a malware scan in safe mode
- * Set up scheduled scans and updates

- * Educate the end user on best practices

NEW QUESTION 393

A user in a SOHO wants to allow Joe, a remote technician, to connect securely to the user's workstation. Joe informs the user that the VPN was successful, but he still cannot connect. Which of the following settings in the SOHO router MOST likely need to be adjusted?

- * Encryption
- * Firewall
- * DHCP
- * DNS
- * NAT

NEW QUESTION 394

An administrator is setting up a Windows terminal server. Which of the following settings should the

administrator modify to increase server security? (Select two.)

- * Change the default access port
- * Enforce password complexity
- * Put the terminal server into the router's DMZ
- * Disable logon time restrictions
- * Block all unused ports on the LAN smart switch
- * Use the local client certificate for server authentication

NEW QUESTION 395

Which of the following techniques is used by malicious employees to obtain user passwords?

- * Main-in-the-middle
- * Phishing
- * Tailgating
- * Shoulder surfing

Explanation/Reference:

NEW QUESTION 396

A technician is in the process of upgrading Windows 8 to Windows 10. The technician needs to make sure all of the applications, user profiles, documents, and PST files are preserved. Which of the following methods would the technician MOST likely perform on the computer?

- * Unattended installation
- * Refresh upgrade
- * Clean installation

D In-place upgrade

NEW QUESTION 397

An administrator is creating a new user account and wants to grant access to only the resources required to perform the user's assigned job duties. Which of the following will the administrator MOST likely use?

- * Access control lists

- * Multifactor authentication
- * Directory permissions
- * Principle of least privilege

NEW QUESTION 398

A technician was told that 50 new computers were delivered. The company's standard Windows image needs to be installed on all of them. Which of the following would be the MOST efficient way to get the image on all 50 computers?

- * Multiboot installation
- * Repair installation
- * Unattended installation
- * Clean installation

NEW QUESTION 399

Users have reported their files have disappeared, and they are unable to access local data.

The security administrator quarantined all affected systems and removed any remote connectivity; however, users are still unable to access local data PC performance has not been affected, but the applications keep failing.

Which of the following has MOST likely occurred?

- * Rootkit installation
- * Data backup failure
- * OS update failure
- * Ransomware attack
- * Browser redirection

NEW QUESTION 400

A customer has been using a computer to download and copy files to a USB flash drive. The customer accidentally stepped on the power strip, and the computer suddenly powered off. When the computer turned back on, it displayed an error message: No OS found. Which of the following should a technician perform NEXT?

- * Connect a UPS.
- * Repair the OS.
- * Check the boot order.
- * Run hardware diagnostics.

NEW QUESTION 401

Malware has been identified on a critical system that is currently quarantined. Which of the following should a technician do after the malware symptoms are correctly identified?

- * Educate the power user for that system.
- * Schedule weekly scans and run routine updates.
- * Disable System Restore.
- * Remediate the infected system.

NEW QUESTION 402

A SOHO technician recently moved some data from one server to another to increase storage capacity. Several users are now reporting they cannot access certain shares on the network. When the users attempt to access the shares, they get the following error:

Access Denied. The technician confirms the users are all in the proper security groups and have the proper access, but they are still unable to access the shares. Which of the following are the MOST likely reasons for these issues? (Select two.)

- * Administrative share permissions
- * Mapped drives
- * Group Policy hours restriction
- * Denied write/delete permissions
- * Disabled proxy settings

NEW QUESTION 403

A small business, which is located in a flood plain, wants a technician to recommend a backup strategy that will allow for its files to be recovered at an alternate location within a few days following a disaster.

Which of the following backup methodologies will the technician MOST likely recommend?

- * Implement a hot site in an area outside the flood plain.
- * Move all servers to an IaaS provider and only use SaaS applications
- * Install cloud backup software and use it for regular backups
- * Configure local tape backups and store them in a safe on site.

NEW QUESTION 404

A home user reports slow computer performance and application crashes after clicking a "repair" button on a pop-up warning while browsing the Internet.

Which of the following are the FIRST steps a technician should take to identify and resolve the issue? (Select TWO).

- * Perform a system file check and replace any changed files with their original versions
- * Enable the pop-up blocker on the Internet browser
- * Uninstall any recently installed unknown programs and browser extensions,
- * Perform a hard shutdown and cold boot the computer
- * Scan the RAM and hard drive using an up-to-date antivirus program.

NEW QUESTION 405

A technician is scheduled to upgrade a grocery store's network equipment at 11:00 p.m.

There are only a few shoppers in the store, therefore, the store manager wants the technician to start the upgrade early.

Which of the following is the NEXT step the technician should perform?

- * Create a back-out plan for the store.
- * Review the change request document
- * Draft the new network diagrams.
- * Get approval from the Change Advisory Board

NEW QUESTION 406

A user has installed two new drives in one of the computers in the computer lab and has been unable to format Disk1 from the command prompt.

The lab requires that Disk1 be a dynamic disk configured with two partitions. The first partition must be

256,000 MB in size and mapped to drive F.

The second partition must be 512,000 MB in size and mapped to drive G.

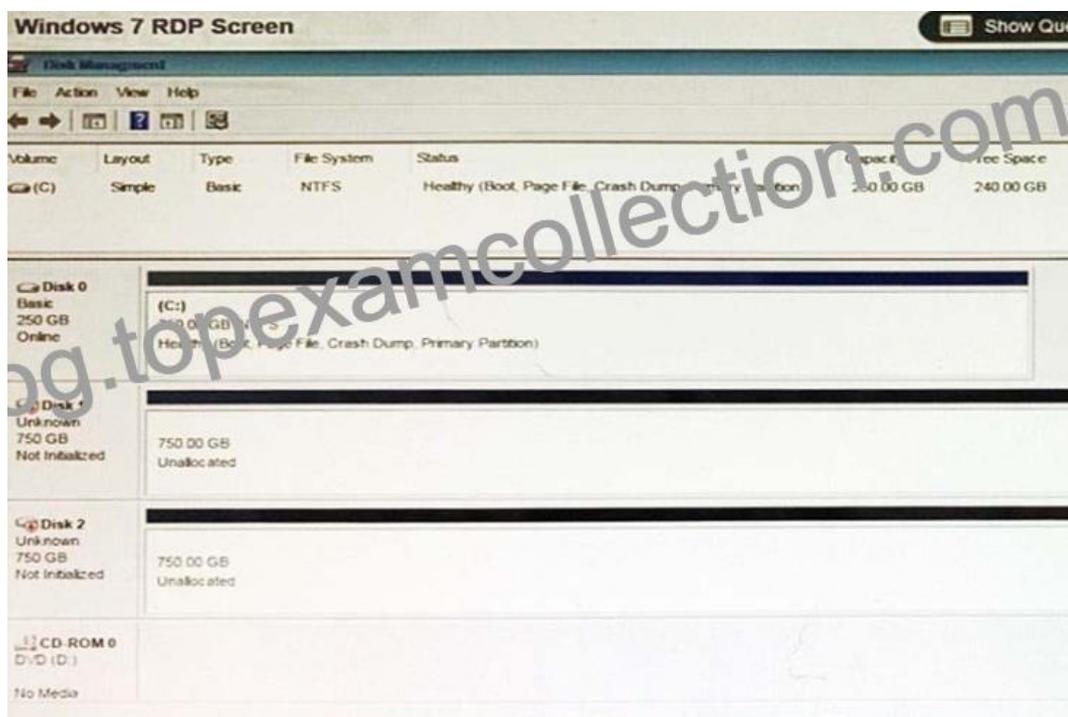
The new partitions must be formatted to ensure that user's files can be secured from other users and that the disk must be configured to account for future redundancy.

Make sure to maintain a consistent file system.

INSTRUCTIONS:

Conduct the necessary steps within the Disk Manager to accomplish these tasks.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.



Please review explanation for detailed answer.

Right click on disk 1, click on initialize

Choose disk and option as MBR. Hit ok.

Again, right click on disk 1 and choose convert to dynamic disk.

Now right click on disk 1 and choose new simple volume.

Specify storage as 256000 and assign a drive letter F and choose file system as NTFS and click finish.

Do the same thing for rest of space of disk 1, assigning 512000MB and using Disc G Here are the screen shots showing this process:

NEW QUESTION 407

Which of the following is MOST likely to appear on the display during a Mac OS X crash?

- * BSOD
- * Kernel panic
- * Pinwheel
- * Stack dump

NEW QUESTION 408

Which of the following security methods BEST describes when a user enters a username and password

once for multiple applications?

- * SSO
- * Permission propagation
- * Inheritance
- * MFA

NEW QUESTION 409

Ann, a customer, calls a technician and states that she is very concerned about the privacy of her home computer and the security of her home network while browsing the Internet. Which of the following would the technician MOST likely discuss with Ann to educate her on security concepts addressing her concerns? (Choose two.)

- * Firewall
- * Antivirus
- * Email filtering
- * ACLs
- * VPN

NEW QUESTION 410

A workstation needs to be hardened against brute force attacks. It also needs to be protected if a user walks away and leaves the computer unlocked. Which of the following would harden the workstation as required? (Select TWO).

- * Set up a failed attempts lockout setting.
- * Enable a screen saver password.
- * Use a stronger Active Directory password.
- * Disable local logon time restrictions.
- * Create a BIOS password
- * Enforce a password reset policy.

NEW QUESTION 411

A systems administrator created a policy that should create a shortcut on a user's desktop Shortly after the policy was created, a technician inspects the user's desktop and notices the shortcut is not present. The administrator verifies that the policy was created correctly and that it is being applied to the user's account. Which of the following will MOST Likely resolve the issue Immediately without interrupting the user's session?

- * gpupdate /force
- * gpupdate /boot
- * gpupdate /logoff

D gpupdate /target:computer

Prerequisites for CompTIA 220-1002 Exam

The 220-1002 (Core 2) exam is designed for a certain target audience, so you should go for this test if you believe that you fall into this category of people. The ideal candidates for this exam are those individuals who work as technical support, IT help desk, or IT support specialists. It is also suitable for those who want to get the required skills and prove them with the associated certification to become such a professional. You can also increase your chances for success by having at least a year of experience as an IT specialist before going for this test. Without that experience, you may have some struggles while learning the exam content and answering the questions.

220-1002 Exam topics

Candidates must know the exam topics before they start of preparation. Because it will really help them in hitting the core. Our **220-1002 exam dumps** will include the following topics:

- Security 24%- Operational Procedures 23%- Operating Systems 27%- Software Troubleshooting 26% **CompTIA 220-1002**

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