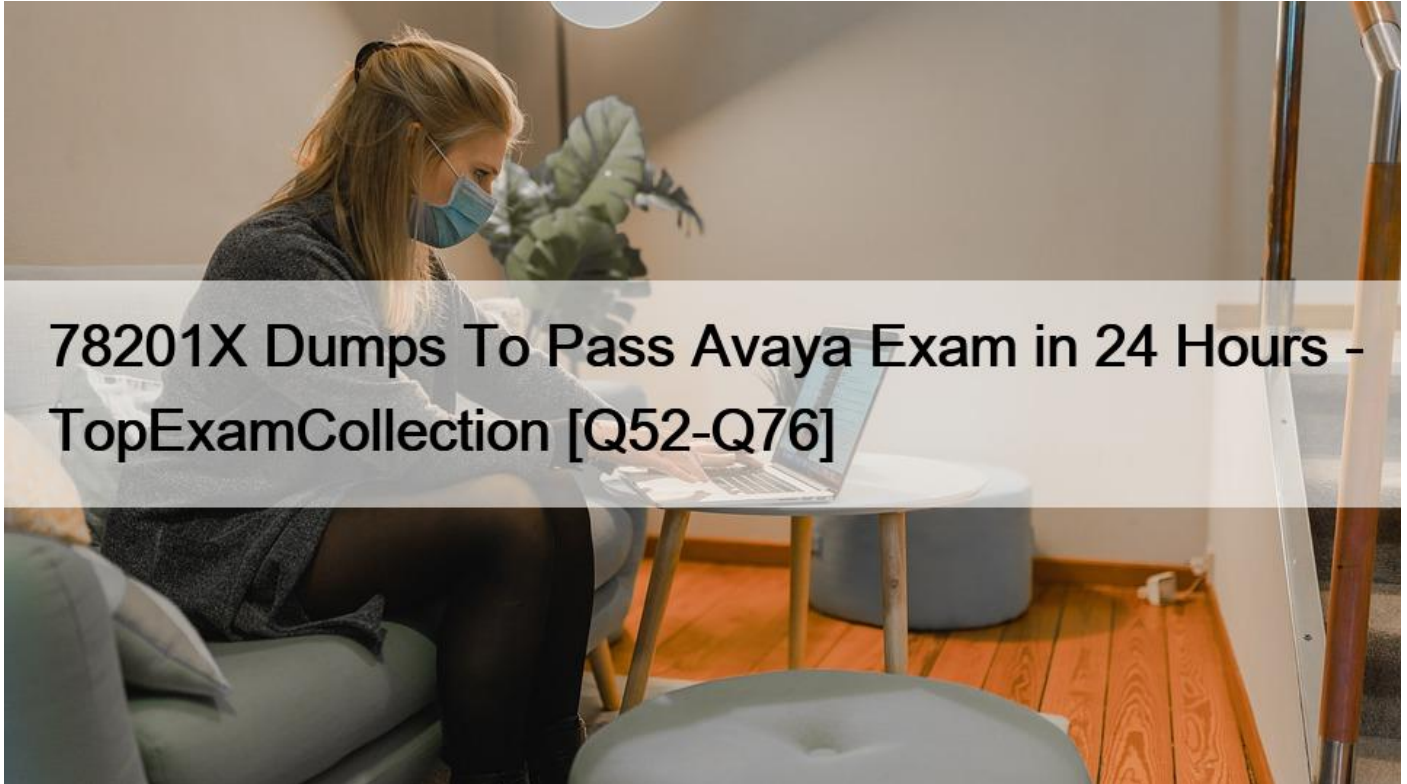


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NEW QUESTION 52

Which two email clients are supported for IP Office IMAP services? (Choose two.)

- * MS Outlook
- * Lotus Messages
- * Microsoft Office Communicator
- * Lotus Notes

NEW QUESTION 53

A customer has a requirement to prevent certain users from dialing out after 5 PM; they can only dial the emergency number and internal extensions.

Which two programming options can you use to achieve this? (Choose two.)

- * Time Profiles
- * Source Number
- * Account Codes
- * User Rights
- * System short Codes

NEW QUESTION 54

In a new deployment of Avaya Communicator, a user can make calls, but the Presence and Instant Messaging features are not functioning. Which of the following is the reason for the user's inability to use these features?

- * The user's profile has not been correctly configured.
- * The new codecs are not supported by the system.
- * The user is not set up as an agent in the system.
- * The IP Office is configured with the Essential Edition only.

Explanation

References:

<https://downloads.avaya.com/css/P8/documents/101005862>

NEW QUESTION 55

A customer wants all employees to be able to communicate seamlessly with each other and external parties. Some of their employees are often on the road, or off-site.

Which application could you recommend for these users?

- * Mobile Twinning
- * Avaya Communicator
- * Suggest the User divert their extension to their mobile
- * one-X Mobile Preferred

NEW QUESTION 56

What are the two essential requirements when planning for a Small Community Network (SCN)? (Choose two.)

- * PRI trunks
- * Advanced Edition
- * IP Routes
- * VCM channels
- * H.323

Explanation

References:

<http://downloads.avaya.com/css/P8/documents/003681836>

NEW QUESTION 57

Which outcome can be prevented with a correctly configured multi-site SCN solution?

- * tromboned calls
- * oversubscribed VMPro ports
- * compromised ACD routes
- * oversubscribed VoiceMail storage

NEW QUESTION 58

To create and make changes to all aspects of the system, which mode in Manager do you select?

- * Installation Mode
- * Simplified View
- * Basic Edition
- * Configuration Mode

NEW QUESTION 59

Which application is used to access the IP Office Security Settings?

- * Web Manager Application
- * System Status Application
- * Monitor Application
- * Manager Application

NEW QUESTION 60

During the installation of a Server Edition, the New Hardware screen detects the presence of a second hard drive. For which application is this additional hard drive typically used?

- * One-X® Portal
- * Call Detail Records
- * Avaya Contact Recorder
- * Voicemail Pro
- * Web Services

NEW QUESTION 61

Which three licenses are made obsolete by Server Edition? (Choose three.)

- * Voice Networking
- * Receptionist
- * Advanced Edition
- * Power User
- * Mobile Worker

NEW QUESTION 62

Where can additional IP Office Service User logins be setup?

- * the IP Office Manager Security Settings
- * the IP Office Manager Network Configuration
- * the IP Office Softphone Application
- * the IP Office System Monitor Application

NEW QUESTION 63

A customer has UMS enabled on their VoiceMail Pro server. They want to use Microsoft Outlook to retrieve voicemail messages, and are not using Microsoft Exchange as the message store.

Which protocol must be configured in Microsoft Outlook to access their messages?

- * POP3
- * MAP
- * HTTP
- * MAPI

NEW QUESTION 64

Which statement about the Linux OS for IP Office is true?

- * IP Office system configurations can be completed using either the Linux command line or a GUI interface.
- * The Linux OS is an optional component that can be installed after IP Office Server Edition installation.
- * The IP Office for Linux software is only available as a custom order from Avaya and cannot be downloaded.
- * The base operating system installed is CentOS.

Explanation

References:

<https://downloads.avaya.com/css/P8/documents/100175282> Page: 15

NEW QUESTION 65

If calls into IP500 V2 are not ringing to the expected user, which statement accurately describes how to validate call routing?

- * Use the System Status Application (SSA) to see the user to which the call is ringing.
- * Use Customer Call Status (CCS) to see the user to which the call is ringing.
- * Capture a System Monitor trace and escalate to Avaya for analysis.
- * Wait until the system is idle and place test calls to listen to the ringing phone.

NEW QUESTION 66

On an IP Office 500 V2 there are two SD card slots. The first contains the System SD card, which has a unique feature key number.

The unique feature key number is essential for which purpose?

- * to provide the upgrade tool
- * to validate licenses
- * to set the Voicemail type, either Embedded or Voicemail Pro
- * to allow the storage of the correct version bin files

NEW QUESTION 67

A customer wants to hear a secondary dial tone when making outgoing calls.

Where is that function enabled?

- * on Short Code
- * on System Telephony

- * on ARS table
- * on User Telephony

NEW QUESTION 68

A customer has given six employees the ability to hot-desk for when they come into the office. When they log off, their calls will go to their voicemail boxes. Employees want to retrieve their voicemail while out of the office.

How should you set up DDI/DID to achieve this?

- * DDI/DID to their Login code
- * DDI/DID number to their Extension
- * DDI/DID to the short code feature “Voicemail Collect”
- * DDI/DID to a Voicemail module “Recording”

NEW QUESTION 69

When creating a Short Code that is to connect to a Start point on Modules in the Voicemail Pro, which Short Code feature should you use?

- * Voicemail Call
- * Voicemail Off
- * Voicemail On
- * Voicemail Node

NEW QUESTION 70

A customer has an XT Endpoint with embedded Collaboration Server for IP Office installed, but they are not able to add a 10th person to a Scopia video conference.

What can be the problem?

- * The 10th participant does not have video capabilities on their PC.
- * Scopia is limited up to 9 participants.
- * The 10th participant entered an incorrect Scopia session number.
- * They are only licensed for 9 users.

NEW QUESTION 71

In an installation of Server Edition, as well as the IP Office, the Voicemail Pro and one-X® Portal are also installed at the same time. Therefore, by default they should both be running.

Which application would NOT be useful to check if they are in fact up and running?

- * Voicemail Pro Windows Client
- * System Status Application
- * Web Manager
- * Manager Application

Explanation

References:

<https://downloads.avaya.com/css/P8/documents/100173993>

NEW QUESTION 72

A customer is reporting that since they last rebooted the IP Office, some of their users are not receiving calls as they did before.

Which two tools can you use to check who last made any changes to the system? (Choose two.)

- * Web-Manager
- * Monitor
- * Manager
- * System Status Application

NEW QUESTION 73

In a Small Community Network (SCN) with Distributed Voicemail, which two are required? (Choose two.)

- * Local Host file
- * SMTP unblocked between Voicemail servers
- * Preferred Edition Licenses on all IP Office systems
- * Port 80 supported
- * IIS installed on all Voicemail Pro servers.

NEW QUESTION 74

Which application must be installed on a separate server or hard drive partition when installing IP Office Server Edition?

- * Web Services
- * Voicemail Pro
- * Avaya Contact Recorder
- * one-X Portal
- * Call Detail Records

NEW QUESTION 75

As of Avaya IP Office Release 10 software, which type of license can be used?

- * PLDS
- * Windows
- * Linux
- * ADI

NEW QUESTION 76

Which mode should be selected in Manager to create and modify all aspects of an IP Office system?

- * Basic Edition
- * Simplified View
- * Installation Mode
- * Configuration Mode

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