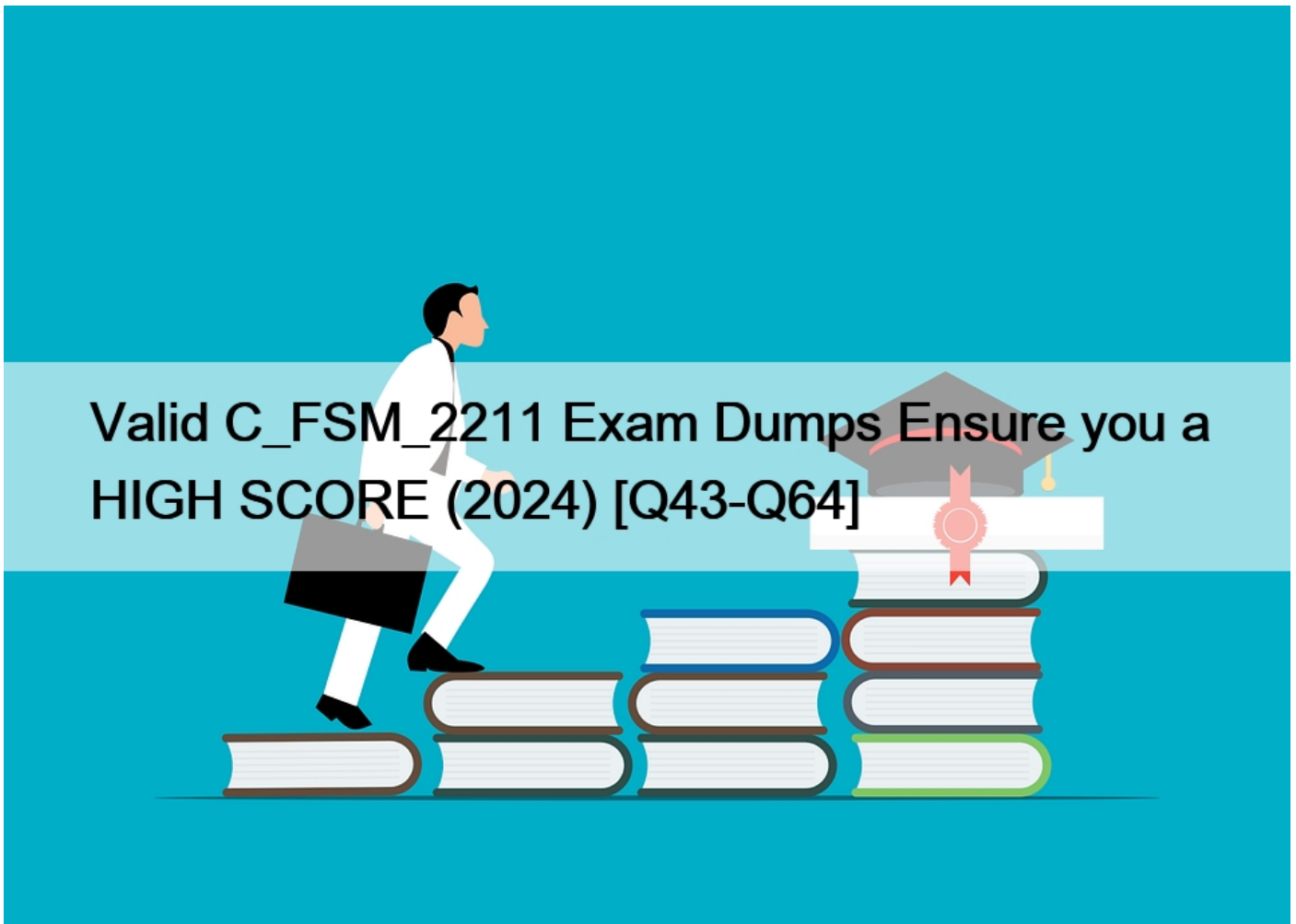


Valid C_FSM_2211 Exam Dumps Ensure you a HIGH SCORE (2024) [Q43-Q64]



Valid C_FSM_2211 Exam Dumps Ensure you a HIGH SCORE (2024) Pass C_FSM_2211 Exam with Latest Questions QUESTION 43

What assumptions / facts go for Querying?

Note: There are 2 correct answers to this question.

- * DTOs have to be referenced by variable definitions
- * DTOs have to be referenced by alias
- * Core SQL supported
- * T-SQL supported

QUESTION 44

The dispatcher drags and drops a service call onto a technician's schedule on the planning board. What must happen next to allow the technician to sync and view the assigned service call on the mobile app?

- * The dispatcher must approve the assignment.

- * The technician must release the assignment.
- * The dispatcher must release the assignment.
- * The technician must approve the assignment.

QUESTION 45

Which aspect of Self-Service Configuration allows a customer to create a service request? Choose the correct answer.

- * Workflow assignments
- * Moment-sets
- * Branding
- * QR Codes

QUESTION 46

Which module in SAP Field Service management is used to create documentation and guidelines for Service Execution?

- * Master Data
- * Smartforms and Feedback
- * Administration
- * Planning and Dispatching

QUESTION 47

What is SAP's approach to integrating SAP S/4HANA Service with SAP Field Service Management?

- * On-premise-based using the SAP CRM middleware
- * Cloud-based using SAP Cloud Platform Integration
- * On-premise-based using SAP Process Integration
- * Cloud-based using the FSM Cloud Connector

QUESTION 48

For which scenarios do you need a service call instead of an activity in SAP Field Service Management? Note:

There are 2 correct answers to this question.

- * When you need to set up a meeting with the customer
- * When you need to record a problem for the customer
- * When you need to plan an appointment at the customer
- * When you need to send an engineer to the customer

QUESTION 49

What can you use to create and manage different absence and reservation types in order to accurately reflect a technician's availability?

- * Time slots
- * Assignment
- * Service call
- * Activity

QUESTION 50

What is the first step a technician needs to take to add a Smartform within SAP Field Service Management Mobile App. Choose the

correct answer.

- * Select a Template
- * Select whether is mandatory
- * Select a linked object
- * Select a record from the linked object

QUESTION 51

Which activities can you perform in the Administration module? Note: There are 2 correct answers to this question.

- * Define service workflows.
- * Edit Smartform templates.
- * Maintain session configuration.
- * Perform system monitoring.

QUESTION 52

Which business objects permissions do you need to enable to use the Time and Material journal? Note: There are 2 correct answers to this question.

- * EXPENSE
- * MILEAGE
- * WORKTIME
- * ACTIVITY

QUESTION 53

Where can service workflow steps be used in SAP Field Service Management?

- * In customer self-service when submitting a self-service request
- * In the Web application when planning a service
- * In the mobile application when executing an activity
- * In SAP Crowd Service when dispatching a service call

QUESTION 54

Which customizations are possible with the Screen Configuration feature? Note: There are 3 correct answers to this question.

- * Used to display, hide, sort, and group fields
- * Can be used for field validation expressions
- * Can only be defined for mobile screens
- * Can define color coding
- * Able to display custom translations

QUESTION 55

What statements are correct regarding company types? Choose the correct answer.

- * Usage of ERP Master data in ERP scenario
- * Reserved material as organization of parts for a particular activity and reservation of stock
- * Inventory Management can be used in standalone scenarios
- * Define value mapping for product types

QUESTION 56

You want to make an activity available on the service technician's mobile device using the planning board.

Which of the following are mandatory steps? Note: There are 2 correct answers to this question.

- * Check the availability of the technician.
- * Drop the activity onto the technician.
- * Click and release the assignment.
- * Identify a suitable technician by skills.

QUESTION 57

What are the components of a trigger in a business rule? Note: There are 3 correct answers to this question.

- * Execution count
- * Variables
- * Action
- * Conditions
- * Event

QUESTION 58

How are labels used within the Smartforms and Feedback module?

- * To filter the list of Smartforms
- * To add a label to be used as reference by the field engineer
- * To act as a reference for generating a Smartform report
- * To identify the elements in the Smartform

QUESTION 59

What object is bidirectional when integrating FSM with C4C? Choose the correct answer.

- * Service Contract
- * Service call
- * Equipment Item
- * Activity

QUESTION 60

How can you filter equipment records in the Master Data module? Note: There are 2 correct answers to this question.

- * By group
- * By skill
- * By territory
- * By type

QUESTION 61

Which of the following styles is available on a label element in Smartforms and Feedback?

- * Strikethrough
- * Bold
- * Italicize
- * Underline

QUESTION 62

What configuration is necessary for Reserved material in mobile? Note: There are 2 correct answers to this question.

- * Read
- * Create
- * Update
- * Delete

QUESTION 63

For which SAP Field Service Management objects is a bi-directional flow supported when you integ with SAP Service Cloud? Note: There are 2 correct answers to this question.

- * Time and Material journal
- * Service call
- * Activity
- * Service contract

QUESTION 64

What are the SAP Field Service Management service call statuses that can be mapped to ERP? Note: There are

3 correct answers to this question.

- * Released
- * Ready to Plan
- * Cancelled
- * Technically Complete
- * Planned

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