Verified Experience-Cloud-Consultant Q&As - Pass Guarantee Experience-Cloud-Consultant Exam Dumps [Q83-Q98

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The Salesforce Certified Experience Cloud Consultant certification exam is administered by Salesforce, and candidates can register for the exam through the Salesforce website. To prepare for the exam, candidates can take online courses, attend training sessions, and review study materials provided by Salesforce. It is recommended that candidates have at least six months of experience working with Salesforce Experience Cloud before attempting the certification exam.

Salesforce Experience-Cloud-Consultant Certification Exam is designed for professionals who want to demonstrate their expertise in designing and implementing solutions using the Salesforce Experience Cloud. Salesforce Certified Experience Cloud Consultant certification is ideal for professionals who work with Salesforce customers and partners to create engaging digital experiences for their users, including communities, portals, and websites.

Q83. What is required when creating portal users through Just-Time (JIT) provisioning?
* FederationIdentifier
* Organization_id
* FirstName
* User.Role

The requirement when creating portal users through Just-In-Time (JIT) provisioning is A. JIT provisioning is a feature that allows you to create portal users on demand when they log in using an external identity provider, such as Facebook or Google. To use JIT provisioning, you need to have a FederationIdentifier field on the user object, which is a unique identifier that links the portal user with the external identity provider. The FederationIdentifier field must match the value of the NameID element in the SAML assertion sent by the identity provider.

Q84. Ursa Major Solar (UMS) is automating its business processes using Salesforce. UMS wants its Platinum partners to be able to approve installation projects and deals. In which two ways can UMS accomplish this? Choose 2 answers
* Assign external users as approvers on records and create a digital experience for those users.
* Assign external users as the co-owners on records and create a digital experience for those users.
* Add external users directly to approval queues and create a digital experience for those users.
* Assign external users Super User access on records and create a digital experience for those users,

Q85. Ursa Major Solar (UM5) works with local installation companies. The installers need to collaborate with their co-workers as well as with UMS staff.

Which user visibility setting needs to be enabled at a minimum?
* Portal User Visibility
* Site User Visibility
* Guest User Visibility
* Community User Visibility

Q86. Northern Trail Qutfitters has a network of resellers who are Partner Community users. One of the resellers has requested that their parent company get View access to cases created by their child companies.

Which functionality will meet the requirement best?
* Manually share cases.
* Move users who need case access to a higher level in the Role Hierarchy.
* Configure an External Account Hierarchy.
* Create a Sharing Set for the Account.

An External Account Hierarchy is a feature that allows you to create a hierarchy of accounts for your partners and grant access to records based on the hierarchy level. You can use an External Account Hierarchy to grant View access to cases created by child companies to their parent company.

Q87. Northern Trail Qutfitters (NTO) would like to create a public Knowledge base for the general public to be able to view articles, manuals, and FAQs.

Which template should NTO select when building its site?
* Partner Central
* Help Center
* Customer Account Portal
* Customer Service

To create a public Knowledge base, NTO should select the Help Center template when building its site. The Help Center template is designed for creating self-service communities where users can find answers to common questions, access articles and FAQs, and contact support agents if needed. The Help Center template also supports multiple languages, mobile devices, and branding customization.

Q88. Universal Containers (CU) has been using Salesforce to manage its sales and service processes. UC also an Experience Cloud site to interact with its customers. UC has now acquired Cloud Kicks (CK) Retail to grow its business, CK also uses Salesforce and a self-service site built on the experience Cloud to allow its customers to log support requests. UC now wants its customers to be able to use CK’s self-service site so they can have a more integrated experience.

What should an Experience Cloud consultant recommend so that UC’s can log in to CK;s site?
* Create separate user account for UC customer in CK’s Experience Cloud site, since SSO cannot be established between two Experience Cloud sites.
* Use a third-party identity provider to establish SSO between the two Experience Cloud sites, since Salesforce can only be used as a service provider.
* Establish SSO between the two Experience Cloud sites by using one org as an identity provider and the other org as a service.
* Create custom Apex handlers using login method from site class to sign in users from one community to the other.

To allow UC’s customers to log in to CK’s site, an Experience Cloud consultant should recommend establishing SSO between the two Experience Cloud sites by using one org as an identity provider and the other org as a service provider. SSO is a feature that allows users to authenticate with one system and access multiple systems without entering their credentials again. To use SSO between two Experience Cloud sites, you need to use one org as an identity provider (IdP), which is the system that verifies the user’s identity and issues a security token. You also need to use the other org as a service provider (SP), which is the system that accepts the security token and grants access to its resources.

Q89. In which two ways can Opportunities with a Community User be shared?

Choose 2 answers Calculator
* Add a Customer Community Plus profile to a Sharing Set and add Opportunities as an object in the Sharing Set.
* Create an owner-based sharing rule with a Customer Community User.
* Add a Partner Community profile to a Sharing Set and add Opportunities as an object in the Sharing Set.
* Create a criteria-based sharing rule with a Partner Community role.

Sharing sets allow you to grant access to records that have a lookup relationship to the same account or contact that the community user has. You can use sharing sets to share opportunities with partner community users who belong to the same account as the opportunity owner.

Criteria-based sharing rules allow you to share records based on field values. You can use criteria-based sharing rules to share opportunities with partner community users who meet certain criteria, such as region, industry, or status.

Q90. hat are three best practices when configuring self-registration for an Experience Cloud site? Choose 3 answers
* Assign a cloned standard site profile as the default for self-registration.
* Use a restrictive default profile to begin with.
* Create a separate profile for your self-service site and your partner portal.
* Assign the standard site profile as the default for self-registration.
* Use the same profile for your self-service site and your partner portal.

Three best practices when configuring self-registration for an Experience Cloud site are A, B, and C. Self-registration is a feature that allows users to create their own accounts on your Experience Cloud site without an invitation. To configure self-registration, you need to assign a default profile for self-registered users, which determines their access level and permissions on your site. A best practice is to assign a cloned standard site profile as the default, which gives you more control over the settings and customization of the profile. Another best practice is to use a restrictive default profile to begin with, which limits the access and visibility of self-registered users until they are verified or approved by an administrator. A third best practice is to create a separate profile for your self-service site and your partner portal, which allows you to differentiate the access and functionality of different types of users on your sites.

Q91. Ursa Majer Solar (UMS) wantsto give its partriers the content, data, and tools they need to sell more solar panels.

Which three Partner Relationship Management features should the system administrator utilize on UMS’s site?

Choose 3 answers
* Content Flagging
* Service Console
* Deal Registration
* Lead Distribution
* Market Development Fund

Deal Registration allows UMS to enable its partners to register deals and work with UMS on sales opportunities. UMS can also set up approval processes and validation rules for deal registration and track the deal status and revenue. Lead Distribution allows UMS to assign leads to partners based on predefined criteria, such as location, product, or industry. UMS can also monitor the lead conversion rate and partner performance. Market Development Fund allows UMS to allocate funds to partners for marketing activities, such as events, campaigns, or webinars. UMS can also create budgets, approval workflows, and reports for market development fund.

Q92. Ursa Major Solar (UMS) will be creating a partner portal to distributing leads to partners. Partners will also be able to create their own leads in the portal UMS has decided to use Partner Central template.

Which three should UMS take at a minimum In order to meet the requirement?
* Create a Lead Process for Lead Distribution
* Create a Lead Queue for Lead Distribution.
* Enable Allow External Creation” in Digital Experience settings
* Configure Lead creation Leadon low Distribution inside PRM Workspace.

To meet the requirement of distributing leads to partners, UMS needs to take at least three steps:

Create a Lead Process for Lead Distribution. A lead process is a set of stages that a lead goes through from creation to conversion. UMS can create a lead process that defines how leads are distributed to partners based on criteria such as region, industry, or product.

Create a Lead Queue for Lead Distribution. A lead queue is a list of leads that are assigned to a group of users who share the workload. UMS can create a lead queue for its partners and assign leads to the queue based on the lead process.

Configure Lead creation Leadon low Distribution inside PRM Workspace. PRM Workspace is a feature that allows UMS to manage its partner relationships, such as recruiting, onboarding, training, and co-selling. UMS can configure lead creation and distribution settings inside PRM Workspace, such as enabling partners to create their own leads, setting up lead assignment rules, and defining lead notification preferences.

Q93. Ursa Major Solar created a public knowledge base where both authenticated customers and unauthenticated guest users can view Known articles as a self-service option to troubleshoot issues.

When creating a Knowledge article, which checkbox should be selected so that all users can view the articles?
* Visible to Partner
* Visible to Customer
* Visible to Public Knowledge Base
* Visible to Anyone

Q94. Northern Trail Outfitters (NTO) is evaluating Experience Cloud for creating an onboarding app for new hires. Which two

things should NTO consider when creating the onboarding app? Calculator Choose 2 answers
* Experience Cloud cannot be used for employee apps.
* Not all Chatter posts inside Chatter groups within the employee app will be available in the main org.
* Employee apps are only available in Unlimited Edition.
* Chatter posts related to a record will be available in the employee app as well as the main org.

Q95. Northern Trail Outfitters wants to add a background image to a record list of products in its digital experience.

How should an administrator accomplish this?
* Use an HTML component
* Create CMS items.
* Use a Flexible page layout.
* Build a custom Lightning component.

Q96. Cloud Kicks (CK) wants to organize content on its site so that users can easily search and brows for information.

Which three features should CK use to accomplish this goal?
* Navigational Topics
* Content Topics
* Content Graph
* Featured Topic
* Navigation Tree

Three features that CK should use to organize content on its site are Content Topics, Content Graph, and Navigation Tree. Content Topics are keywords or phrases that help users find and organize content in Experience Cloud sites. Content Topics can be assigned to any content, such as articles, posts, or files. Content Graph is a feature that analyzes the relationships between content and topics and suggests relevant content to users based on their interests and preferences. Navigation Tree is a component that allows you to create a hierarchical structure of topics and subtopics that users can browse through to find content.

Q97. DreamHouse Realty (DR) recently created a site for potential buyers. DR has a rich knowledge base organized in data categories and now plans to make those Knowledge articles available to site users.

Which two steps does DR need to take in order to ensure that new articles show up in the site on an ongoing basis without manual intervention?

Choose 2 answers
* Map articles to Content Topics.
* Map topics to data categories.
* Enable “Share on Sites” setting.
* Enable “Automate Topic Assignment” setting.

Q98. Bloomington Caregivers (BC) intends to launch a company-wide project to create personalized experiences for its providers, vendors installers, and patients. BC’s business processes and workflow flow industry standards and common practices, mostly driven by compliance and regulatory mandates.

What should BC closely into during the evaluation phase?
* Lightning Bolt solutions
* Community Connect
* Digital Experience framework
* SDLC (Software Developer Life Cycle) for Experiences

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